WILDLIFE PARK ZOO & SAFARI Minocqua • WI

WILDWOOD WILDLIFE PARK ZOO & SAFARI VOLUNTEER GUIDELINES

All volunteers must be capable of working both independently and as part of a team. Some of the tasks a volunteer may perform include:

- 1. Learn animal handling skills interacting with the visitors and present facts about our ambassador animals.
- 2. Assist interns and zookeepers with diet preparation and feeding animals.
- 3. Assist interns with enclosure and exhibit cleaning in animal encounter area.
- 4. Assist with facility maintenance and minor repairs.
- 5. Clean-up projects like picking up deer poop throughout the main park.
- 6. Assist with grooming and exercising ambassador animals.
- 7. Supervise interactive encounters such as the Bunny Corral, Budgie Parakeet Encounter and Animal Encounter Area.
- 8. Security staff during group visits including camps, schools, clubs and busy visitor days.
- 9. Naturalist engaging in fun storytelling: "Voice of the Zoo" utilizing artifacts and other educational tools to interact with Zoo guests, giving them more information about our animals and their stories.
- 10. Assist with routine plant care, gardening, planting, weeding, pruning, and watering.
- 11. Assist interns with amphitheater educational programs.
- 12. Assist with events throughout the season especially our ZooBoo event.

What qualities do we look for in a Volunteer?

•Trustworthy, reliable, friendly, enthusiastic, people-oriented, responsible, willing to learn new skills, willing to get his/her hands dirty, and willing to work outside in various weather conditions.

Eligibility requirements

•Must be able to volunteer your time 3-month period for youths and a 6-month period for adults. (May through Mid-October).

•Must be able to work a minimum 4-hour shift.

•Must abide to all Wildwood Wildlife Park Zoo & Safari policies and procedures.

Wildwood Wildlife Park Zoo Volunteers are subject to a thorough background check. We reserve the right to alter the volunteer program or its contents in any way without prior notice. Wildwood Wildlife Park Zoo & Safari volunteer positions may be terminated at any time per the discretion of the Zoo and without notice.

<u>Rules for all volunteers at Wildwood Wildlife Park Zoo & Safari</u> Volunteers will:

•Call the Zoo and leave a message for supervisor before their scheduled shift if he or she cannot make a shift or is going to be late.

•Not enter any restricted area of the Zoo, unless specifically permitted by the director.

•Conduct his or herself in an orderly and professional manner at all times, and will not disturb Zoo staff or interfere with their work. Horseplay of any kind is not permitted.

•Be allowed admission to the Zoo grounds with his or her immediate family for the duration of volunteer service at the Zoo, and will not abuse the privilege.

•Prohibited from removing any equipment, materials, or specimens from the premises.

•Not represent himself or herself as a paid Zoo employee.

•Treat the zoo visitors, other volunteers, and staff with respect and courtesy at all times.

•Wear the zoo volunteer shirt at all times when on a scheduled shift. The zoo uniform consists of: clean zoo volunteer T-Shirt, clean pants or shorts, and closed toed shoes. "Short shorts" are not acceptable.

•Cell phones are prohibited during his or her scheduled shift.

•Headphones are not permitted at any time. This is not only unprofessional but a major safety issue.

•Understand that there is no Tobacco or Vape use on Zoo grounds.

•Sign in before the beginning of a shift and sign out after finishing a scheduled shift located in Gift Shop on Counter.

Wildwood Wildlife Park Zoo & Safari Team Mission To provide an exciting zoological collection and educational facility for all visitors. Promoting life-long learning by enriching minds, fostering environmental respect, while helping prepare our visitors for our conservation future. We strive to provide positive experiences that last a lifetime with every visit no matter your age.